

# Natural Gas News

ISSUE  
**#10**  
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## LET US HELP YOU BUDGET!

Would you like to know exactly what your natural gas bill will be each month, even before it arrives? What if you could pay the same monthly amount on your natural gas bill year-round, much like your car payment or mortgage? At Zia Natural Gas, we can help you do that with our Budget Payment Plan, because we know there are many reasons why families budget and whatever your reason is Zia Natural Gas is here to help.



Here's how it works; we add up your natural gas bills for one year and then divide that amount by 12. This amount becomes your monthly payment. Each month. Every month. No fluctuation. Then, each October we recalculate your budget payment amount based on your actual usage, taking into account any outstanding account balance or credit, and send you a letter with your new budget amount for the next 12 months. That amount is "locked-in" for a full year. You will still receive monthly statements from Zia Natural Gas showing your actual usage and your account balance. Use the bottom of this page to sign up for our Budget Payment Plan. Simply check YES! when you fill out the Customer Contact Information form below and mail it back to us or bring it in to our office.

**Note:** To enroll in the Budget Payment Plan, your account must be at a zero balance and you must have at least 12 months of billing history at your Service Location.

## Update your contact information.

Periodically we need to contact our customers with important information. If there is a service interruption and we need to re-light pilots, or if there is an emergency situation that our customers need to be informed about, having the correct contact information is crucial. Please take a few moments to fill out our Customer Contact Information sheet below and simply mail it back to us or drop it by our office the next time you stop in.

## How Utility Scams Work

Utility scams can be quite alarming, but knowing how they work can help you stay safe. Here's a brief summary of what you need to know:



- **The Call:** Scammers pose as representatives from your gas, water, or electric company, threatening to cut off your service if you don't pay immediately.
- **PAYMENT METHODS:** They often demand payment through wiring money, reloadable cards, gift cards, or cryptocurrency because these methods are hard to trace and recover.

### WHAT TO DO

- **Verify:** Hang up and call your utility company using the number on your bill or their official website. Don't use any numbers provided by the caller.
- **Payment Methods:** Never wire money or use reloadable cards, gift cards, or cryptocurrency to pay. Legitimate utility companies won't ask for these payment methods.

### REPORTING SCAMS

- **Utility Company:** Report the scam to your utility company.
- **FTC:** Report it to the Federal Trade Commission at [ReportFraud.ftc.gov](http://ReportFraud.ftc.gov).

YES!  PLEASE ENROLL ME IMMEDIATELY IN THE BUDGET PAYMENT PLAN  
NO!  I do not want to be enrolled in the budget program, I am providing the below information ONLY to update my account.

(Please Print)

### Telephone

Primary \_\_\_\_\_

Secondary \_\_\_\_\_

Name \_\_\_\_\_

Physical Address \_\_\_\_\_

Mailing Address  
(if different than Physical Address) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Account No. \_\_\_\_\_ Signature \_\_\_\_\_

Please Detach and Mail or Deliver this form to your local Zia Natural Gas Office listed on the reverse side.



**Zia Natural Gas Company**  
Your Community Partner | [www.zngc.com](http://www.zngc.com)



## RECIPE

### Eloise's Green Chile Rice

#### Ingredients

- 1 cup white rice
- 2 cups chicken stock
- 2 cups sour cream
- 1/2 lb Monterrey Jack cheese grated
- 8 oz fresh roasted green chile, chopped
- 1/2 stick of butter



#### Directions

1. Preheat oven to 300 degrees
2. Butter baking pan generously
3. Add rice and chicken stock to a small pot, cook rice until tender.
4. Add rice, sour cream, Monterrey Jack cheese to the baking dish and stir.
5. Dot with butter across whole dish
6. Bake in oven uncovered for 30 mins.

If you have a delicious dish that you would like to see published in the newsletter please send it to [csifuentes@zngc.com](mailto:csifuentes@zngc.com) and I will choose one each month to publish.

## COMMUNITY CALENDAR

### Ruidoso

**Saturdays in Oct** - The local Farmers Market will be held at All American Park. Local vendors with produce and others locally made items. Every Saturday in October, from 9am to 1pm.

**Fri – Mon Winter Park is open!** Mountain Coaster, Zip Line and Summer tubing. Fri - Mon 10am to 5pm, no reservations needed. 121 Ski Run Rd., Alto, NM.

**Oct 19 Always Loretta** An authentic glimpse into the touring life of Loretta Lynn. The show features Emily Portman, a Kentucky native and dear friend, as Loretta, and the Coalminers, who toured with Loretta Lynn for over 40 years. 7pm at Spencer Theater for the Performing Arts.

**Oct 26 Fort Stanton Trick or Treat** An event for the whole family. Get dressed in your costumes and Trick or Treat Fort Stanton, 4:30pm to 7:30pm.

**Oct 30 Trick or Treat Midtown** Bring the whole family out and Trick or Treat Midtown!! 3pm to 6:30pm.

### Las Cruces

**Oct 11-12 Kitty Glitter** - Project Save a Kitten volunteers sponsor the Kitty Glitter event annually to raise funds to support kitten/cat rescue efforts in the area. Fine gold and silver jewelry from rings, bracelets, necklaces, earrings and more!!! Come join us for a great cause Fri 10/11 from 5pm to 8pm, Sat 10/12 from 9am to 2pm.

**Oct 18 Empty Bowls** The Potters' Guild of Las Cruces annual fundraiser to benefit El Caldito Soup Kitchen will be held Friday, October 18th, at St Paul's United Methodist Church, 225 W Griggs Ave, from 11AM to 2PM. **Oct 27 Great Pumpkin Candy Drop** The City of Las

Cruces Parks & Rec department, Weaver's Welding and Friends of the Community present music, games and goodies that the whole family can enjoy for free. 100 E. Hadley Ave. 11am to 3pm.

### Hobbs

**Oct 25-26, 31, Nov 1-2 Underworld** Haunted house at the Community Playhouse. Doors open at 7:30pm Tickets \$15.

**Oct 26 Downtown Halloween** Trick or Treat Downtown with the whole family Broadway St. Hobbs, NM. 6pm to 9pm.

**Oct 26 Zombie Walk Las Cruces** Zombie Walk is a free event put on by non profit group, DLCP. There are vendors, food trucks, live music, & Zombies everywhere on Main St. and in the Plaza 4:30pm to 10pm.

**Oct 30 Halloween Carnival** Lea County Event Center. Local non-profits are teaming up with the City of Hobbs to provide safe fun this Halloween season. 12pm to 5pm Costume contest starts at 3pm.

**Reminder:** We use this section for our local communities. The messages must be non-partisan and non-religious. Non-profit organizations messages will be given preference. Please send the information to [csifuentes@zngc.com](mailto:csifuentes@zngc.com) before the 10th of the month to ake the following month edition. Thank you.

### Low Income Home Energy Assistance Program LIHEAP: Notice of Winter Shut-Off Protection

November 15, 2024, through March 15, 2025, if you meet the qualifications of LIHEAP and have no past due amounts or remain current on any installment agreements for amounts due as of November 15, 2024.

Members of New Mexico's tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at 888-427-5772, who will contact the appropriate tribal or pueblo official for assistance. For an application, please visit [www.hsd.state.nm.us](http://www.hsd.state.nm.us)

Protection from winter shut-off begins November 15, 2024. To avoid potential disconnection of services please contact the Human Services Department at 800-283-4465, or the appropriate tribal or pueblo entity, for eligibility information for the LIHEAP program. Your service will not be disconnected from

THE BEST VIEW COMES AFTER THE HARDEST CLIMB

"The only limit to our realization of tomorrow is our doubts of today." - Franklin D. Roosevelt



New Mexico's Natural Choice ... Zia Natural Gas Company proudly celebrating over 30 years of service and looking forward to many more!

#### Lincoln County

100 Short Dr  
Ruidoso Downs, NM 88346  
575-378-4277  
1-800-520-4277  
Fax: 575-378-4138

#### Mailing Address

PO Box 888  
Ruidoso Downs, NM 88346

#### Hobbs /Jal

510 E. Bender Blvd  
Hobbs, NM 88240  
575-392-4277  
1-800-470-9900  
Fax: 575-392-8504

#### Mailing Address

PO Box 2220  
Hobbs, NM 88241

#### Dona Ana County

3700 W. Picacho Ave  
Las Cruces, NM 88007  
575-526-4427  
1-800-453-5546  
Fax: 575-523-4945

#### Mailing Address

3700 W. Picacho Ave  
Las Cruces, NM 88007

#### Colfax County

316 Maxwell Ave  
Maxwell, NM 87728  
1-800-520-4277  
575-375-2277  
Fax: 575-375-2753

#### Mailing Address

PO Box 357  
Maxwell NM, 87728



### Natural Gas News

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